

Kortext eBook instructions

Step 1: Opt-in for your Kortext eBook title on bsd.ufl.edu/allaccess

Step 2: Wait for the email from Kortext with a link to your materials.

Step 3: Follow the link in the email to access your Kortext Shelf. The books will populate automatically.

Login Notes: Your Kortext User ID is your Gatorlink email address. The password created is unique for Kortext. [Kortext Login](#)

Accessing Kortext Materials via Email

1. Check your **Gatormail** for a message from **Kortext**.
2. Click the activation link provided.
3. Your content opens automatically in your **Kortext Library**.
4. Start studying!

Did not receive the email?

Try signing into Kortext with your school issued email address and select the “Forgot Password” option. An account has been created for you, so resetting the password will grant you access to your Library.

Troubleshooting

Book(s) are missing from my bookshelf

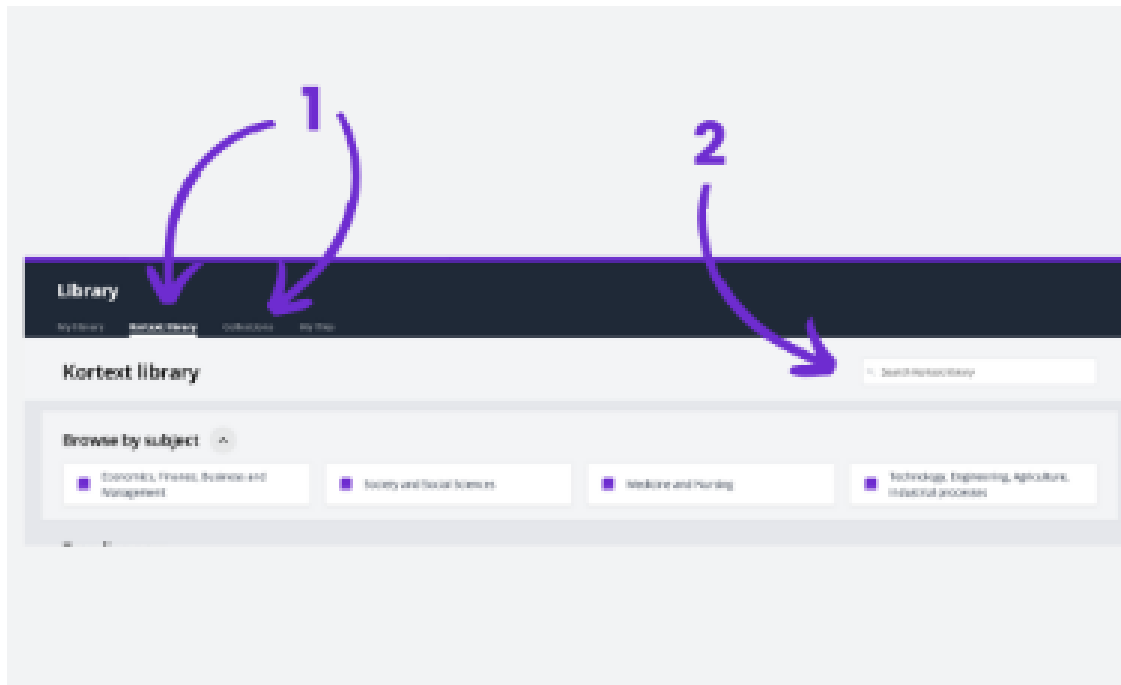
If a book is missing from your bookshelf, please try the following:

1. **Ensure you are signed into Kortext**
Check the email address used to log in is the one associated with your institutional content.
2. **Check that your area is defaulted to United States**



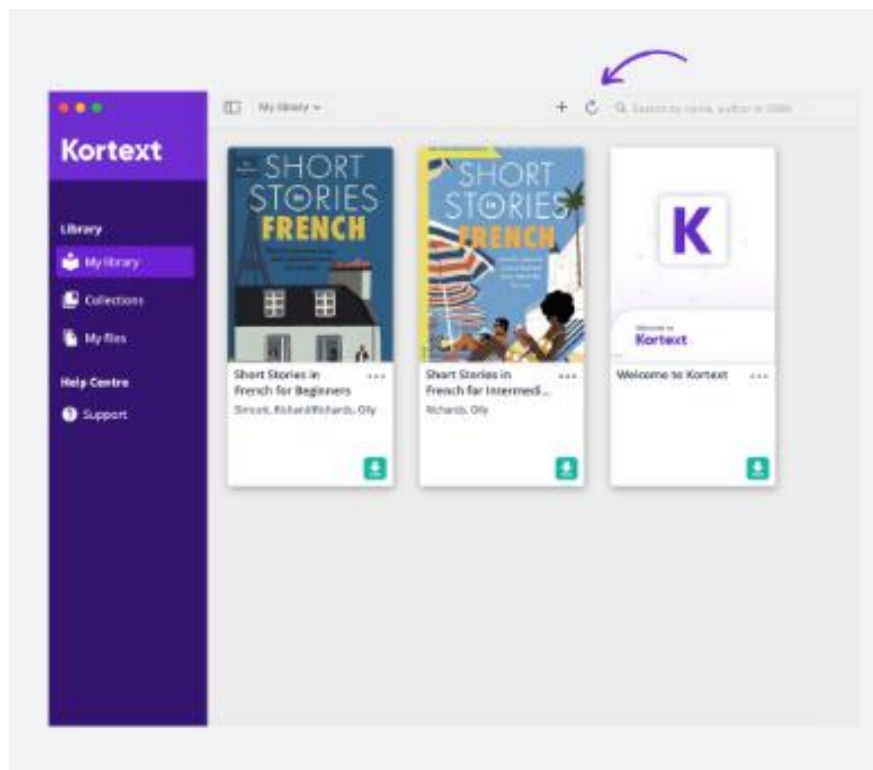
3. **Use the search bar to find your book**

You can do this by typing the title into the purple search bar at the top of the page or, by navigating to the 'Kortext Library' or 'Collections' tabs and using the white search bar within these areas.



4. **Refresh your Library**

If using the app, you can refresh your Library by clicking the circular arrow icon on the top right of the page, next to the search bar.



If you're using a web browser, refresh the page by clicking the circular arrow icon next to the address bar.

5. Sign out and sign back in

Click the 'Account' dropdown in the top-right corner, then select Sign Out. Sign back in to refresh your library.

Additional Steps:

I opted in but have not receive the Kortext email

If it has been over 24 hours, please visit [Kortext Login](#) and attempt to login with your @ufl.edu email address. You may need to reset the password. The book will populate even if you did not receive an email link to the materials, so checking your shelf is the first step.

It has been over 24 hours, I logged into Kortext with my @ufl.edu email, and my book is not on my shelf

Try resetting your browser cookies to refresh the page. If that does not work, please log a Help Desk ticket

Uf All Access Help Desk

Other Support links:

[Frequently Asked Questions \(FAQs\) - Kortext student hub](#)

[Kortext Student Support](#)